

Online backup made easy

The vital data that is essential to your business can be open to attack unless defended by a 100% secure backup system. Events such as loss of power, technical or hardware malfunctions, viruses, fire, water damage or theft can be catastrophic for you and your company, if your electronic information is unprotected. In these unfortunate situations having a backup or offsite backup service is critical, especially in today's unpredictable world, where the dangers or complications that may lie ahead are unknown.

BENEFITS

- No changing of tapes
- No need to worry about staff forgetting or going on holiday
- No limit to amount of data backed up
- No costly annual tape replacements or tape drive maintenance
- Easy and quick restore of files
- Backups automated
- Data is encrypted before being backed up to server

Cost versus tape drive and tapes

LTO tape drive + 20 x LTO tapes - £1000 + Veritas backup software - £500

Some facts you didn't know:

- There is only a 30% survival rate for UK businesses that suffer significant data loss. The other 70% of businesses fail within their next 18 months.
- Online, offsite backup is easy and very cost effective compared to alternatives. There is also very little work required from your end to keep it running.
- No additional hardware is required as it uses your existing broadband connection, saving you any added equipment costs which will only become obsolete with time.
- "60% of Business Critical data is held on laptops "
- "51% Businesses who lose their data fail within 2 Years"

ARC IT Solutions Ltd

Thornton House
Cemetery Road
Stoke-on-Trent
Staffordshire
ST4 2DL

T: 0844 779 1450

F: 0844 779 1460

www.arcitsolutions.co.uk

Problems & Issues

Your company's data is an asset that needs to be protected. The far reaching consequences of losing this data is a place where no business wants to find themselves, yet it is estimated that:

- 99% of businesses do not have a secure, verified daily backup routine in place.
- 80% of businesses who actually carry out data backups still employ a tape media back up strategy.
- The use of tape media significantly increases the risk of failure of a backup and or recovery. This also introduces the potential of human error for lost or misplaced tapes. These impacts both in terms of the amount of manual intervention required to operate the system, and in the time lost in the physical retrieval of the required media. The more traditional methods of backing up data are often abused or mismanaged, opening up a high degree of risk and security breach.

Your company's data is an asset that needs to be protected.

The far reaching consequences of losing this data is a place where no business big or small wants to find them, yet it is estimated that:

The use of tape media significantly increases the risk of failure of a backup and or recovery. This also introduces the potential of human error for lost or misplaced tapes. This impact both in terms of the amount of manual intervention required to operate the system, and in the time lost in the physical retrieval of the required media. The more traditional methods of backing up data are often abused or mismanaged, opening up a high degree of risk and security breach.

What can be backed up with online backup?

All your local files, folders, network folders, network drives and shared files. Moreover we can back up opened files, e.g. Microsoft Outlook® mailboxes can be backed up while you are working on emails. Furthermore, backup of larger files can be completed in a much shorter timeframe with In-File Delta feature, which minimizes data transfer by uploading only the modified data blocks.

Our online backup service can be used to back up critical machines, such as Sage PC's, Email servers and file and print servers.

Online backup agents include:

- Microsoft® Exchange Mail-Level
- Microsoft Exchange Server
- Microsoft SQL Server
- Oracle® database
- MySQL® database
- Lotus Domino Server
- Lotus/Domino Client

ARC IT Solutions Ltd

Thornton House
Cemetery Road
Stoke-on-Trent
Staffordshire
ST4 2DL

T: 0844 779 1450

F: 0844 779 1460

www.arcitsolutions.co.uk

Customer cost

One off set up - £100

Involves:

1. Visit site to install and configure software
2. Create seed back up – this is main copy of your data
3. Revisit site to collect seed backup
4. Restored backup at data centre

Monthly cost per PC or Laptop -£30 includes

Storage charges for PC/Laptop- Free up to 100GB

Additional storage – £10 per 50GB a month

Monthly cost per Server -£75 includes

Storage charges- Free up to 200GB

Additional storage – £10 per 50GB a month

Additional Microsoft Exchange mailbox licences -£1 per mailbox per month

An incremental back up is used – data that has changed is backed up, this reduces the daily size of the backup, resulting in quicker backups and lower costs

Each licence contains a backup module for the following

- Microsoft Exchange server licence x 1
- Microsoft Exchange server mailbox licences x 10
- Microsoft SQL Server licence x 1
- Oracle® database licence x 1
- MySQL® database licence x 1
- Lotus Domino Server licence x 1
- Lotus/Domino Client licence x 1

Data will be backed up once a day

ARC IT Solutions Ltd

Thornton House
Cemetery Road
Stoke-on-Trent
Staffordshire
ST4 2DL

T: 0844 779 1450

F: 0844 779 1460

www.arcitsolutions.co.uk